

Fildour™ is a new way for consumers to book spot in any service line from the comfort of their homes

They can simply select the desired service and the app will tell them when they need to arrive for their turn



### NO WAITING

Avoid Waiting Time and Long Queues. Service Consumers will arrive few minutes before their service turn



### NO CROWD

Customers will not have to crowd in the waiting area anymore providing better service environment



### SOCIAL DISTANCING

Fildour can help keeping social distancing by reducing number of customers in waiting area



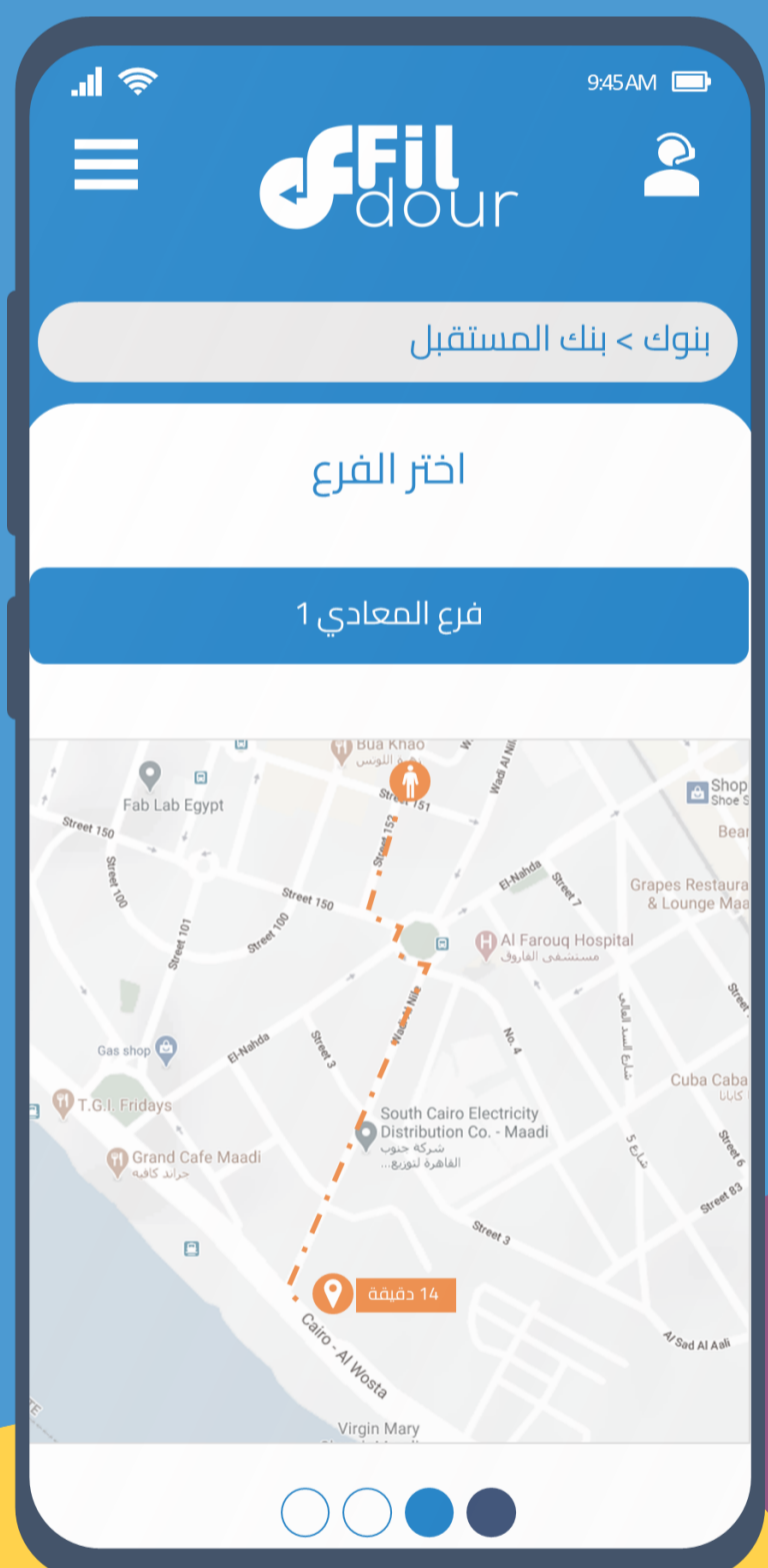
### SATISFIED CUSTOMERS

Less Service Waiting Time strongly helps increasing customer satisfaction



Service Provider can define different branches along with contact information and locations

The application will use this information to advice the customer to the nearest branch to his location



The app will estimate the best arrival time based on different variables:

- Travel Time to the Branch
- Average Waiting Time Today
- Expected Appointments
- Forecasted Latency
- Walk-in Branch Customers



BRANCH LOCATIONS



SERVICE SETUP



SMART BOOKING



ARRIVAL CHECK-IN

GREAT EXPERIENCE



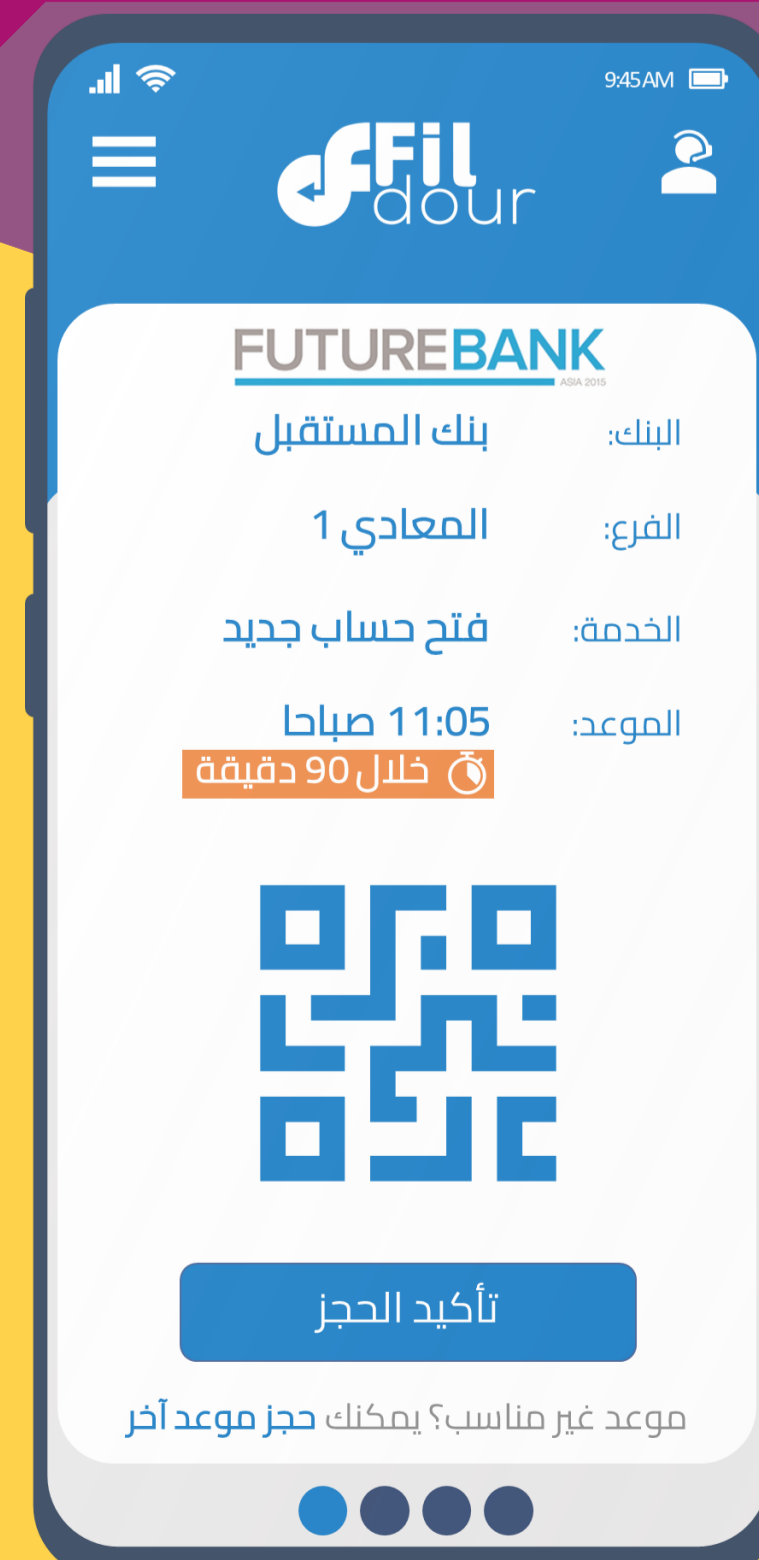
Branch's services are categorized and profiled with different parameters such as Average Service Time and number of employees offering the service

The app utilizes service profiles to help computing expected appointment time



When the customers confirms the appointment and the turn is booked, the app issues to him a QR Code to be his virtual ticket once arrived at the branch

The app will also keep him reminded with his booking and when he needs move to arrive to the branch on time



## Flexibility & Self-Management

Fildour™ is not only a mobile app. It's a complete platform that is offering turn booking service to customers by service providers, whom we call our partners.

We developed Fildour™ to be the service delivery channel for our partners, so they don't have to deploy so many different apps and platforms. We believe that a unified nation-wide app will have a stronger impact and more popularity because it's serving many service providers.

With that said, we recognize the value of our partners, that's why, We've developed a full back-end administration panel for our partners to manage their service by their own. The service administration panel offers many features to help administrate service operations



## Apps for Everyone

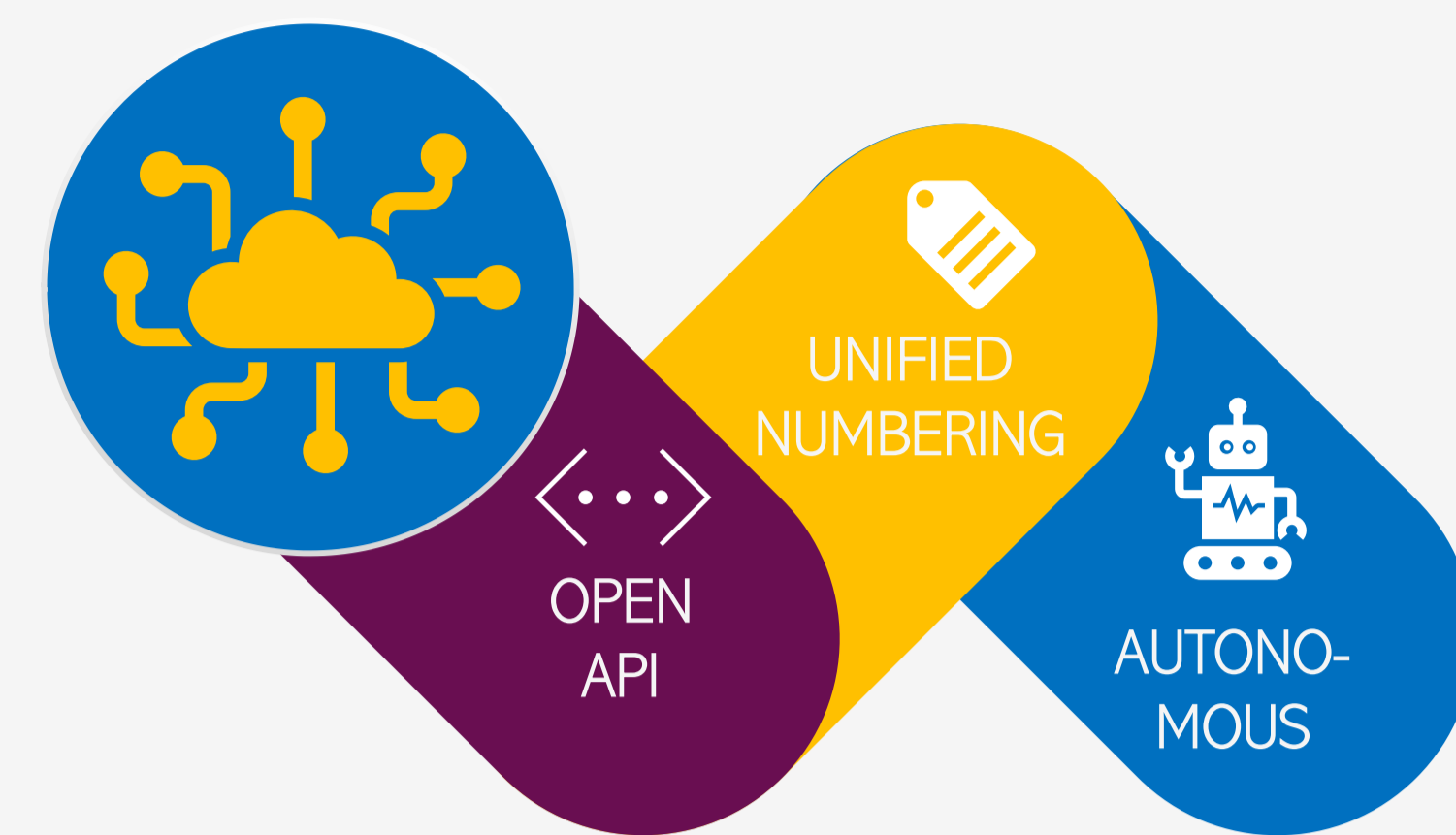
Available On



## Integration with Queuing Systems

We built Fildour™ with expandability in-mind, that's why the platform has capability to integrate with in-branch queuing systems.

Of course, such integration offers hassle-free operations, where virtual queue is merged with the physical queue in the branch resulting in unified ticket numbering and better waiting time estimation



## Security & Privacy

In BlueLink Solutions, we have been providing Software as a Service(SaaS) products to thousands of users worldwide for a decade to help their business. Security is a key component in our offerings, and is reflected in our people, process, and products.

BlueLink also has always honored its users' rights to data privacy and protection. Over the years, we've demonstrated our commitment to this by consistently exceeding industry standards. We have no need to collect and process users' personal information beyond what is required for the functioning of our products, and this will never change. We have a privacy-conscious culture here and GDPR is an opportunity for us to strengthen this even further.



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